Insights News



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Day Pitney Named Client Service Leader by BTI Consulting Group

Day Pitney LLP is recognized as a leader in client service in the new *BTI Client Service A-Team 2013*. The list, published by BTI Consulting Group, Inc., is based on individual interviews of corporate counsel at *Fortune* 1000 companies.

"We are extremely proud to be included once again in this elite group of firms being honored for outstanding client service," said Day Pitney Managing Partner Stanley A. Twardy. "It is gratifying to know that our strong commitment to client satisfaction is recognized by our clients."

Day Pitney has an established firmwide client service program that trains all lawyers and staff on the delivery of excellent client service. The firm has been named to the BTI *A-Team* six times in the past 10 years, and a number of partners have been recognized by BTI for outstanding client service.

BTI's *Client Service A-Team* rates more than 300 law firms based on their relationships with clients. General counsel and other corporate executives were asked to define 17 activities they use to select and evaluate outside counsel. The list is entirely client-driven, with no input from law firms.

About Day Pitney

Day Pitney LLP is a full-service law firm with more than 300 attorneys in New York, New Jersey, Connecticut, Boston and Washington, DC. The firm offers clients strong corporate and litigation practices, with experience on behalf of large national and international corporations as well as emerging- and middle-market companies and individuals.

