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Two Day Pitney Partners Named BTI "Client Service All-Stars" for 2017

Parsippany, NJ, February 21, 2017 – Two Day Pitney partners have been recognized for delivering superior service to corporate clients in the BTI Client Services All-Star Report for 2017. The annual list is based on feedback provided by corporate counsel at some of the world's largest companies. According to the report, fewer than 10% of all firms serving large clients are home to more than one All-Star attorney.

This year, Warren J. Casey and Dennis R. LaFiura are named to the list. They were selected for the distinction among 319 attorneys across the U.S. who have met or exceeded their clients' expectations and have earned their recognition for delivering "the absolute best client service," according to the report.

"We are very proud of our firm's client service program, and we are delighted to see Warren and Dennis recognized for their outstanding client service," said Day Pitney Managing Partner Stanley A. Twardy.

Mr. Casey serves as outside general corporate and securities counsel to publicly and privately held U.S. companies. He represents clients in the retail, manufacturing, technology, hospitality, semi-conductor, and document and data services industries and services sectors. He is a former member of the firm's Executive Board.

Mr. LaFiura, who has made the list three times before, practices in the following distinct areas of litigation: franchising, with particular emphasis in matters involving motor vehicles, hotels, rental cars, and consumer products and services; officer and director liability; securities litigation; professional liability; consumer litigation; and general equity matters. He regularly represents companies in arbitrations, mediations, and other alternative dispute resolution proceedings.

The only way to become a BTI Client Service All-Star is for corporate counsel to single out an attorney for client service exceeding all others. No attorney can lobby to be added to list, there is no self-submission process, and law firms cannot provide names of clients to be contacted.

Day Pitney has an established firmwide client service program that trains all lawyers and staff on the delivery of excellent client service. A number of Day Pitney partners have been recognized by BTI for outstanding client service in the past.

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